



Infusion Room FAQ

WELCOME TO OUR INFUSION ROOM!

The following are answers to some of frequently asked questions about our infusion room and your time spent here receiving chemotherapy. We hope it will be helpful!

1. EAT A HEALTHY MEAL

Please eat breakfast (or lunch for later appointments) before your infusion. We do not recommend arriving with an empty stomach. In fact, being hungry can make you feel worse during the infusion.

2. FRAGRANCES

As you probably know, some patients receiving chemotherapy have a heightened sensitivity to odors. Because of this, please do not wear strong fragrances.

3. HAVE A SNACK WITH YOU

If you have a long infusion (three hours or more), please bring food with you or money to purchase food. A small ice chest works well for transporting food. Our only preference is that the food does not have a strong odor. Unfortunately, French fries and burgers are foods that do have strong odors. We are unable to heat food. However, there is a small coffee bar in our lobby. They offer some salads, sandwiches, beverages and goodies for purchase.

4. MEDICATION

If you take pain medication or use oxygen on a regular basis, please bring these items with you to your infusion.

5. LENGTH OF YOUR VISIT

The length of your infusion will depend on the drugs you are receiving and your reaction to them. We do try our best to give you an accurate length of your infusion time, however, please realize there are variables. Please ask any chemotherapy nurse about your infusion time.

6. BATHROOMS

You will be able to move around the room with your IV pole. There are bathroom facilities and you can use them anytime while attached to your IV.

7. FAMILY AND FRIENDS

Family and friends are welcome to be with you. Sometimes, if we are too busy, we will limit the number of people in the infusion room.

8. CELL PHONES

If you are using a cell phone, please remember that sound carries in the infusion room.

9. LAB RESULTS

Please be patient when you arrive. Often we are waiting for your lab results and/or orders to be written. This takes time and is designed for your safety to ensure that individual labs and orders for chemotherapy are reviewed.

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10. ADDITIONAL INFORMATION

If interested, the chemotherapy nurses can provide additional written information about your specific infusion. Just ask them.

11. ASK QUESTIONS

Finally, please feel free to call us with any questions or concerns. Patients, please be aware that if you would like us to be able to speak to a family member or friend about you, permission from you to do so will need to be given to the front desk and entered in our computer due to the HIPPA privacy law.

We realize that this is a very difficult time for you and your family. We at Hematology Oncology endeavor to provide you with compassionate, supportive care along with our excellent oncology expertise.